IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF DELAWARE

NICE SYSTEMS, INC. and   :
NICE SYSTEMS, LTD.,   :
      :
     Plaintiffs,   :
      :
v.   : Civil Action No. 06-311-JJF
      :
WITNESS SYSTEMS, INC.,   :
      :
     Defendant.   :

FINAL VERDICT FORM

January 22, 2008
Wilmington, Delaware

We, the jury in the above-titled action, find the following special verdict on the questions submitted to us:

Question No. 1:   INFRINGEMENT

Do you find by a preponderance of the evidence that Witness Systems infringed, literally or pursuant to the doctrine of equivalents, any of the following claims of the following patents:

Please answer **YES** or **NO**.
A **YES** is a finding for the plaintiff, NICE.
A **NO** is a finding for the defendant, Witness Systems.

    A.   Patent '371

        1.   Claim 1   **YES** ___   **NO** ___

        2.   Claim 8   **YES** ___   **NO** ___

    B.   Patent '570

        1.   Claim 6   **YES** ___   **NO** ___

    C.   Patent '372

        1.   Claim 1   **YES** ___   **NO** ___

        2.   Claim 15   **YES** ___   **NO** ___

        3.   Claim 33   **YES** ___   **NO** ___

    D.   Patent '920

        1.   Claim 1   **YES** ___   **NO** ___

        2.   Claim 16   **YES** ___   **NO** ___

        3.   Claim 21   **YES** ___   **NO** ___

    E.   Patent '109

        1.   Claim 1   **YES** ___   **NO** ___

        2.   Claim 6   **YES** ___   **NO** ___

Question No. II: WILLFUL INFRINGEMENT

If your answer was **YES** to any subpart of any part of Question I, do you find by clear and convincing evidence that Witness Systems' infringement was willful?

Please answer **YES** or **NO**.
A **YES** is a finding for the plaintiff, NICE.
A **NO** is a finding for the defendant, Witness Systems.

      A.   **Patent '371**

            1.   Claim 1   **YES** ___   **NO** ___

            2.   Claim 8   **YES** ___   **NO** ___

      B.   **Patent '570**

            1.   Claim 6   **YES** ___   **NO** ___

      C.   **Patent '372**

            1.   Claim 1   **YES** ___   **NO** ___

            2.   Claim 15   **YES** ___   **NO** ___

            3.   Claim 33   **YES** ___   **NO** ___

      D.   **Patent '920**

            1.   Claim 1   **YES** ___   **NO** ___

            2.   Claim 16   **YES** ___   **NO** ___

            3.   Claim 21   **YES** ___   **NO** ___

      E.   **Patent '109**

            1.   Claim 1   **YES** ___   **NO** ___

            2.   Claim 6   **YES** ___   **NO** ___

Question No. III: INVALIDITY

Do you find by clear and convincing evidence that any of the following claims of the following patent are invalid?

Please answer **YES** or **NO**.
A **YES** is a finding for the *defendant*, Witness Systems.
A **NO** is a finding for the *plaintiff*, NICE.

A.	**Patent '371**				
	1.	Claim 1	**YES** ___	**NO** ___
	2.	Claim 8	**YES** ___	**NO** ___
B.	**Patent '570**				
	1.	Claim 6	**YES** ___	**NO** ___
C.	**Patent '372**				
	1.	Claim 1	**YES** ___	**NO** ___
	2.	Claim 15	**YES** ___	**NO** ___
	3.	Claim 33	**YES** ___	**NO** ___
D.	**Patent '920**				
	1.	Claim 1	**YES** ___	**NO** ___
	2.	Claim 16	**YES** ___	**NO** ___
	3.	Claim 21	**YES** ___	**NO** ___
E.	**Patent '109**				
	1.	Claim 1	**YES** ___	**NO** ___
	2.	Claim 6	**YES** ___	**NO** ___

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Question No. IV: DAMAGES

What damages, if any, do you award NICE for infringement of each patent that you found to be both valid and infringed?

		Royalty Percentage (%)	Royalty Amount ($)
A.	Patent '371	_____	_____
B.	Patent '570	_____	_____
C.	Patent '372	_____	_____
D.	Patent '920	_____	_____
E.	Patent '109	_____	_____
Total		_____	_____

We, the jurors, by signing below, indicate our unanimous verdict.

_____
Juror Foreperson

_____   _____
Juror   Juror

_____   _____
Juror   Juror

_____   _____
Juror   Juror

_____   _____
Juror   Juror